

Appendix B: Listening Session Talking Points

**Listening Session with Legal Services Line Attorneys :
Increasing Lawyers in Underserved Neighborhoods/Communities
July 18, 2006, 10:00 a.m – 12:00 p.m.
Arnold & Porter 555 12th Street, N.W., Room 300**

AGENDA

1. Welcome and Introductions (Rob Weiner)
2. Identification of Funding Areas: (Katia Garrett)
 - legal services interpreter bank
 - increasing lawyers in underserved neighborhood/communities
 - increasing lawyers handling housing related issues
3. Discussion of Issues (Participants)

The following are designed to be ‘thinking points’ for the discussion. They are not intended to limit discussion, but rather seem to be issues that merit touching upon.

- **What are different ways to reach underserved communities/neighborhoods?
- **What do we already know – and what do we need to learn -- about the communities we are trying to reach that should inform our process?
- **Where could legal services be located for greatest impact?
- **What are the pros and cons of co-locating with agency or court services?
- ** What would neighborhood/community attorneys need (e.g. technology, resources, access to supervision, administrative support) to be effective in a “satellite” setting?
- ** How would you feel about working in a satellite setting? What concerns/benefits would you see arising from being the attorney assigned to work in a neighborhood/community site?
- **What kind of collaborations with other organizations would be most effective and make the best use of limited resources?
- **How would existing programs integrate and collaborate with the neighborhood/communities initiative to ensure efficiency and real increases in access to justice?
- **How will the new initiatives – housing attorneys, neighborhood/community attorneys, and interpreter bank -- be integrated with each other?
- **Is it best to focus limited resources on areas of greatest need, areas of greatest potential impact, or new strategies?
- **What neighborhood/community programs should be examined, and what ideas do you have for evaluating the successes of the initiatives to be funded?

4. Next steps

**Listening Session with Legal Services Line Attorneys :
Increasing Lawyers Working on Housing Related Issues
July 25, 2006, 10:00 a.m – 12:00 p.m.
White & Case 701 – 13th St, N.W., 11th Floor**

AGENDA

1. Welcome and Introductions (Rob Weiner)
2. Identification of Funding Areas: (Katia Garrett)
 - legal services interpreter bank
 - increasing lawyers in underserved neighborhood/communities
 - increasing lawyers handling housing related issues

3. Discussion of Issues (Participants)

The following are designed to be ‘thinking points’ for the discussion. They are not intended to limit discussion, but rather seem to be issues that merit touching upon. In line with prior sessions, we will be exploring these issues in the context of three broad questions: Where should services be located? Who should be providing services? What kind of services are needed?

- **What are the range of ‘housing related issues’ presenting in the community?
- **Where could legal services be located for greatest impact? What kind of services – representation, brief advice, education & outreach, mediation, etc. – would be needed?
- **What are the pros and cons of co-locating in agency or court building?
- **Are there other sites – such as public housing complexes, gentrifying neighborhoods, or the Mayor’s “New Communities,” etc. -- that make sense?
- ** What would attorneys need (e.g. technology, resources, access to supervision, administrative support) to be effective in a “satellite” setting?
- ** How would you feel about working in a satellite setting? What concerns/benefits would you see arising from being the attorney assigned to work in a satellite setting?
- **What range of issues would be served, and how could existing organizations collaborate to meet the client needs that emerge?
- **How would existing programs integrate and collaborate with the housing attorneys initiative to ensure efficiency and real increases in access to justice?
- **How will the new initiatives – housing attorneys, neighborhood/community attorneys, and interpreter bank -- be integrated with each other?
- **Is it best to focus limited resources on areas of greatest need, areas of greatest potential impact, or new strategies?
- **What ideas do you have for evaluating the successes of the initiatives to be funded?

4. Next steps

Listening Session with Legal Services Providers Executive Directors

July 26, 2006, 10:00 a.m – 12:00 p.m.

Steptoe & Johnson

1330 Connecticut Ave., N.W., 6th Reception Conference Room

AGENDA

1. Welcome and Introductions (Rob Weiner)
2. Identification of Funding Areas: (Katia Garrett)
 - legal services interpreter bank
 - increasing lawyers in underserved neighborhood/communities
 - increasing lawyers handling housing related issues

3. Discussion of Issues (Participants)

The following are designed to be 'thinking points' for the discussion of each of the funding areas. They are not intended to limit or constrict discussion, but rather seem to be issues that merit touching upon for each. In line with prior sessions, we will be exploring these issues in the context of three broad questions: Where should services be located? Who should be providing services? What kind of services are needed?

****Where will services be located?**

****What are different ways to serve underserved communities/neighborhoods?**

****How would existing programs integrate and collaborate with the newly-funded initiatives to ensure efficiency and real increases in access to justice?**

****How will the new initiatives be integrated with each other?**

****What are the logistical issues involved in implementing any programs discussed?**

****What do we already know about the communities we are trying to reach that should inform our process?**

****How will we evaluate the successes of these initiatives?**

****What kind of grants process do you think will be best to meet the program goals? (e.g., RFPs; monitoring; evaluation, etc.)**

4. Next steps.

Listening Session with Law School Clinical Directors
July 17, 2006, 11:00 a.m – 1:00 p.m.
Covington & Burling
1201 Pennsylvania Ave., N.W., 11th Floor

AGENDA

1. Welcome and Introductions (Katia Garrett)
2. Identification of Funding Areas: (Katia Garrett)
 - legal services interpreter bank
 - increasing lawyers in underserved neighborhood/communities
 - increasing lawyers handling housing related issues
3. Discussion of Issues (Participants)

The following are designed to be 'thinking points' for the discussion of each of the funding areas. They are not intended to limit or constrict discussion, but rather seem to be issues that merit touching upon for each.

- **Where will services be located?
- **What are different ways to serve underserved communities/neighborhoods?
- **How would existing programs integrate and collaborate with the newly-funded initiatives to ensure efficiency and real increases in access to justice?
- **How will the new initiatives be integrated with each other?
- **What are the logistical issues involved in implementing any programs discussed?
- **What do we already know about the communities we are trying to reach that should inform our process?
- **How will we evaluate the successes of these initiatives?
- **What kind of grants process do you think will be best to meet the program goals? (e.g., RFPs; monitoring; evaluation, etc.)

4. Next steps.

Listening Session – Pro Bono
September 13, 2006, 1:00 p.m – 3:00 p.m.
Crowell & Moring
1001 Pennsylvania Ave., N.W., 11th Floor South

AGENDA

1. Welcome and Introductions (Rob Weiner)

2. Identification of Funding Areas: (Katia Garrett)

- legal services interpreter bank
- increasing lawyers in underserved neighborhood/communities
- increasing lawyers handling housing related issues

3. Discussion of Issues (Participants)

The following are designed to be ‘thinking points’ for the discussion. They are not intended to limit discussion, but rather seem to be issues that merit touching upon. In line with prior sessions, we will be exploring these issues in the context of three broad questions: Where should services be located? Who should be providing services? What kind of services are needed?

****In light of the funding areas, are there substantive areas where *pro bono* attorneys could best be used? Are there substantive areas where it is more difficult for *pro bono* lawyers to provide the services needed?**

****If programs will be expanding geographically in DC, how will *pro bono* lawyers fit into this expanded picture? What is realistic and practical to expect? What support (training, mentoring, technology, etc.) might be needed?**

****What steps would be beneficial in making *pro bono* attorneys effective parts of any new or expanded programs in the funded areas?**

****Should there be a requirement or incentive that recipients use *pro bono* attorneys, and that staff mentoring be both funded and provided? What benefits or drawbacks might that produce?**

****How will the new initiatives that involve *pro bono* be integrated with each other? With existing *pro bono* networks and programs?**

****Are there lessons learned from existing *pro bono* programs that could be incorporated into new initiatives?**

4. Next steps.

Listening Session on Shared Legal Interpreter Bank
September 20, 2006 10:00 a.m – 12:00 p.m.
Arnold & Porter 555 – 12th St., N.W., Room 1049

AGENDA

1. Welcome and Introductions (Rob Weiner)
2. Identification of Funding Areas: (Katia Garrett)
 - legal services interpreter bank
 - increasing lawyers in underserved neighborhood/communities
 - increasing lawyers handling housing related issues
3. Summary of Interpreter Bank Proposal (Sunil Mansukhani)
4. Discussion of Issues (Participants)

The following are designed to be 'thinking points' for the discussion. They are not intended to limit discussion, but rather seem to be issues that merit touching upon.

- Location of Interpreter Bank: what factors are relevant for the Foundation to consider in soliciting and evaluating proposals to house a shared legal interpreter bank?
 - Quality control issues: what factors are relevant to designing a high-quality interpreter bank? What factors should the Foundation watch out for?
 - Strengthening legal services providers' capacity: what steps, if any, might be needed to assure the success of an expanded interpreter program and outreach into underserved communities? Are there issues that legal services attorneys should be aware of? Skills that could be developed to best reach and communicate with people whose primary language is a language other than English?
5. Next steps/wrap up